



Richard H. Leeher
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June 16, 2014

Via Hand Delivery and Electronic Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429

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**Re: DG 11-040: Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities
IT Conversion**

Dear Ms. Howland:

I am writing in follow-up to your letter regarding the recent change in Liberty Utilities' Customer Care management team. In response to your inquiry, there will be no impact on the electric IT conversion scheduled for July 3- 6, 2014 as a result of this change.

John Lawson, Vice President of Transition Management and Information Technology remains the Company's lead on the electric cutover. As of June 23rd, Fei Chen Naden, who has been the business process lead for the electric conversion, will temporarily relocate to the Londonderry office from Oakville and will work directly with Nicole Harris to support the electric conversion. In addition, as of June 16th, Katy Cook, Director of Customer Care for Liberty Utilities will be physically present in Londonderry on a regular basis to support the conversion effort.

With these changes and temporary assignments, I have every confidence our team remains ready to proceed with the electric conversion and there will be no impact to that readiness as a result of this change in personnel.

Very truly yours,

A handwritten signature in cursive script, appearing to read "Richard H. Leeher".

Richard H. Leeher

cc: Service list